



Matua te tihī  
Matua te kaha  
Matua te āio  
Matua te mana  
Whiua te hā kino  
Tōkia te hā ora  
Ki runga, ki raro, ki waho, ki roto  
Haumi e, Hui e, Tāiki e

We seek to achieve great things  
We seek strength  
We seek calmness  
We seek to enhance mana  
Cast aside anxieties  
Surround ourselves with everything good  
Above us, below us, outside of us, inside us  
To this we all agree

As for many, COVID-19 waylaid the Mission's ambitions for the year, closing all but our two Youth Transition Houses and Community Client Support Service during Level 4 restrictions (26 March until 28 April). We reopened our two Early Childhood Education Centres at the start of Level 3, and then gradually return to work for all our front line services after Level 2 began on 14 May.

The Mission's prison-based delivery and Innovation Lab experienced a slightly longer hibernation, as funders and delivery partners all focussed on emergency measures for the sector and the country, coming back on line in June and July once Level 1 came into effect.

The Mission made the choice early to keep all staff, including casuals, on full pay, with no use of leave during Levels 4 and 3. The value to staff of the Mission's decision was clear, and we returned to work with an able and committed team.

While the Mission's income from delivery dropped by \$948,141 against budget, our costs remained largely the same (with some rent relief from our generous landlords, offset by a sudden increase in spending on technology and emergency staff grants). The COVID-19 Wage Subsidy covered almost half (\$437,000) of the drop, and the Mission has borne the remainder.

The Board is immensely proud of the Mission staff's skill and dedication, and their unwavering focus on what was best for those we work to help during the lockdown and its aftermath.

Despite COVID-19, the Mission still managed to expand our work this year, implementing a new bicultural development strategy for the Mission, including a cultural competency framework and soon an internal Māori Strategy, opening a second Youth Transition House (Waihopai, in Invercargill), delivering ENGAGE to 50 primary schools in partnership with Associate Professor Dione Healey, implementing and delivering a Speech Language Communication Needs pilot for Corrections with Talking Trouble NZ, and completing development of an Oral Language resource for the Ministry of Education alongside Professor Elaine Reese.

We undertook research for the National Library on establishing a community of readers in South Dunedin, completed a proof of concept for use of virtual reality software in prison (software developed jointly by the Mission and Animation Research Limited), and began a new strand of delivery in horticulture at the Otago Corrections Facility.

The Mission was pleased to co-found ERANZ (Emotional Regulation Aotearoa New Zealand) with Professors Richie Poulton, Stuart McNaughton and other colleagues at the University of Otago, complete Phase 2 implementation of the Mission's Integrated Services Hub, and participate in the drafting of Protecting and Promoting Mental Wellbeing: Beyond COVID-19 by Kōi Tū the Auckland University's Centre for Informed Futures.

And Dunedin Little Citizens, our main early childhood education centre, finished the year with record enrolments. Which is perhaps why, despite COVID-19 our 2019-20 income increased 12% over last year, the Mission's fourth successive year in a row of growth.

The Mission is coming to the end of a 10 year strategic redevelopment of our organisation, and as we look to the next decade, the Board understands the flexibility, achievement-orientation, dynamism, and dedication of all staff is our greatest asset.

Nō reira, tēnā koutou, tēnā koutou, tēnā koutou katoa.

Laura Black, *Kaihautū*, Director & Richard Devereux, *Tiamana*, Chairperson

### Major Funders & Private Donors



Bluff Greenhills Combined Church  
Catholic Womens League  
Department of Corrections  
Dunedin City Council  
Graduate Women New Zealand (Otago Branch)  
Invercargill Methodist Parish  
Mercy Hospital Charitable Outreach  
Methodist Church of New Zealand (Te Haahi Weteriana o Aotearoa)  
Milton Community Health Trust  
Ministry of Business, Innovation and Employment

Ministry of Education  
Ministry of Housing & Urban Development  
Ministry of Justice  
Ministry of Social Development (Oranga Tamariki)  
Morrington Methodist Fellowship  
National Libraries of NZ  
New Zealand Lotteries  
New Zealand Police  
Otago Community Trust  
RR Miller  
Shacklock Charitable Trust  
Social Wellbeing Agency  
Tertiary Education Commission

Tindall Foundation  
Westpac  
The Guy Anson Waddell Charitable Trust (proudly managed by Perpetual Guardian)

**Private Donors**

Anthony Reeve  
Andrew Johnson  
Claire McLeod  
Colin & Jeanette Gibson

Daphne & Neil Salter  
Debbie Iversen & Wayne Goodall  
Father Peter Devereux  
Helen Watson White  
Heather Kelly  
J & P Vanderburg  
Laura Black  
P H Barton  
Rachael Masterton  
Rhonda McSkimming  
R R Miller  
Sue Clarke

# 2020 Annual Report



## Mission's Innovation Lab



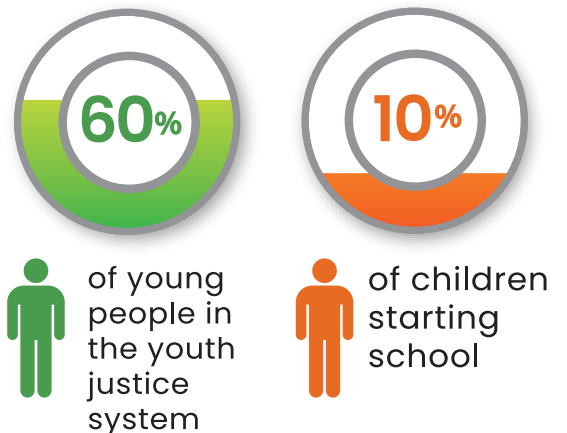
## SLCN Speech Language Communication Needs

Our Speech Language Communication Needs (SLCN) Pilot supported the communication needs of clients of the Bail Support Service at the Manukau District Court – in partnership with the High Impact Innovation Programme, and Talking Trouble Aotearoa New Zealand.

Up to 60% of individuals in our Justice system have communication support needs, and for the SLCN pilot we established a small group of navigators with strong cultural skills and strong connections within the local community, and provided them with specialist communication training and support from subject matter experts. This new approach to supporting communication needs enabled our navigators to provide pragmatic, solution-focussed support based on the needs of the individuals and their whānau.


Our SLCN navigators worked with 61 clients during the pilot, and the positive initial outcomes suggest that a larger scale SLCN model is achievable. As a result, we will be working with our partners to further develop and improve the SLCN model throughout 2021 and beyond.

SLCN are very common in society – being present in approximately



“...our navigators provide pragmatic, solution-focussed support based on the needs of the individuals and their whānau.”

## Independent Auditor's Report



**Crowe**

Report of the Independent Auditor on the Summary Financial Statements

To the Trustees of The Methodist Mission

Opinion

The summary financial statements, which comprise the summary balance sheet as at 30 June 2020, the summary statement of comprehensive income, summary statement of changes in equity and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of The Methodist Mission for the year ended 30 June 2020.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with FRS 43 Summary Financial Statements issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain the disclosures required by New Zealand equivalents to International Financial Reporting Standards (NZ IFRS). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Trustees are responsible for the other information. Our opinion on the summary financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information (as set out in the table below) contained within the other information to identify material inconsistencies with the summary financial statements, or our knowledge obtained in the audit of the summary financial statements or otherwise appears to be materially misstated. We have nothing to report in this regard.

**The Audited Financial Statements and Our Report Thereon**

We expressed an unmodified audit opinion on the audited financial statements in our report dated 4 September 2020.

**Emphasis of Matter**

We draw attention to the COVID-19 note of the summary financial statements, which describes the effects of the World Health Organisation's declaration of global health emergency on 11 January 2020 relating to the impact of COVID-19. Our opinion is not modified in respect of this matter.


**Trustees' Responsibility for the Summary Financial Statements**

Trustees are responsible for the preparation of the summary financial statements in accordance with FRS 43 Summary Financial Statements.

**Auditor's Responsibility**

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), Engagement to Report on Summary Financial Statements.

Our firm carries out other assignments for the Trust in the area of software implementation. The firm has no other interests in the Trust.

  
Crowe New Zealand Audit Partnership  
Chartered Accountants (NZ)  
Dated at Dunedin this 4th day of September 2020

## Summary Financial Report

Summary Statement of Comprehensive Revenue and Expense for the year ended 30 June 2020	2020	2019
Revenue from Exchange Transactions	3,210,546	3,027,360
Revenue from Non-Exchange Transactions	749,565	444,059
Less Total Expenses	4,369,318	3,455,728
Plus Net Surplus from Finance Activities	128,276	180,311
<b>Operating Surplus / (Deficit)</b>	<b>(280,931)</b>	<b>196,002</b>
Plus Other Gains / (Losses)	(208,752)	(18,825)
<b>Surplus / (Deficit) for the year</b>	<b>(489,683)</b>	<b>177,177</b>
Other Comprehensive Revenue and Expenses	-	-
<b>Total Comprehensive Revenue and Expenses for the Year</b>	<b>(489,683)</b>	<b>177,177</b>

Summary Statement of Financial Position as at 30 June 2020	2020	2019
<b>Assets</b>		
Current Assets	3,214,324	3,686,494
Non Current Assets	436,755	497,332
Total Assets	3,651,079	4,183,826
<b>Less Liabilities</b>		
Current Liabilities	435,920	478,984
Non Current Liabilities	-	-
Total Liabilities	435,920	478,984
<b>Net Assets</b>	<b>3,215,159</b>	<b>3,704,842</b>
<b>Equity</b>		
Accumulated Funds	3,215,159	3,704,842
<b>Total Equity</b>	<b>3,215,159</b>	<b>3,704,842</b>

Summary Statement of Changes in Net Assets for the year ended 30 June 2020	2020	2019
Balance at start of period	3,704,842	3,527,665
Surplus / (Deficit) for the year	(489,683)	177,177
Other comprehensive revenue and expenses	-	-
	<b>3,215,159</b>	<b>3,704,842</b>

Summary Statement of Cash Flows for the year ended 30 June 2020	2020	2019
Net Cash from / (used in) operating activities	(94,960)	(138,451)
Net Cash from / (used in) investing activities	89,898	157,236
Net increase / (decrease) in cash and cash equivalents	(5,062)	18,785
Cash and cash equivalents, beginning of the year	42,960	24,175
Cash and cash equivalents at end of the year	<b>37,898</b>	<b>42,960</b>

## Notes To The Summary Financial Statements

These are the summary financial statements of the Methodist Mission (the "Mission") for the year ended 30 June 2020.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements that were authorised for issue by the Board on 4th September 2020. The full annual financial statements dated 4th September 2020 have been prepared in accordance with Tier 2 Public Benefit Entity (PBE) Financial Reporting Standards as issued by the New Zealand External Reporting Board (XRB). They comply with New Zealand Equivalents to International Public Sector Accounting Standards Reduced Disclosure Regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards as appropriate to Public Benefit Entities.

This summary financial report does not include all the disclosures as in the full financial statements and therefore cannot be expected to provide as complete an understanding as provided by the full financial statements comprising comprehensive revenue and expense, financial position and cash flows of the Mission.

An unqualified audit opinion has been received on the full financial statements for the year ended 30 June 2020. A copy of the full financial statements of the Methodist Mission for the year ended 30 June 2020 may be obtained upon request from the Methodist Mission, 44 Teviot Street, South Dunedin, Dunedin.

The summary financial report has been examined by our auditor for consistency with the full financial statements. An unqualified audit opinion has been received. These summary financial statements were approved for issue by the Board on 4th September 2020.

**Basis of Preparation**

The Mission is deemed a Public Benefit Entity and is registered with the Charities Commission.

These are the summary financial statements and they comply with PBE FRS 43 Summary Financial Statements. The presentation currency is New Zealand dollars and all amounts have been rounded to the nearest dollar, except where otherwise indicated.

The full financial statements upon which these summary financial statements are based, have been prepared to comply with the Accounting Standards Framework for Public Benefit Entities.

**Specific Accounting Policies**

All specific accounting policies have been applied on the same bases as those used in the full financial statements of the Mission.

**Changes in Accounting Policies**

The accounting policies have been applied consistently to all periods presented in these summary financial statements and there have been no changes in accounting policies during the year.

**COVID-19**

\*Prior to reporting date, COVID-19 became widespread globally. As a result, the World Health Organisation announced that the outbreak should be considered a pandemic. The result of this pandemic has been a substantial reduction in economic activity throughout the world, as governments have introduced measures (such as the closure of all non-essential businesses and the cancellation of all public events) in a bid to halt, or at least slow, transmission of the virus. At the time of signing the financial statements, there is uncertainty about how much further economic activity will fall and how long the period of reduced economic activity will last.

The Trustees have assessed the likely impact of COVID-19 on the Methodist Mission Southern and has concluded that, for the 12 months from the date of signing the financial statements, COVID-19 will not impact the ability of the Trust to continue operating. That conclusion has been reached because: - the Trust receives a majority of its funding from the government, and there are sufficient cash reserves in place to endure any downturn in financial results.\*



## Mission Programmes Regional Map



### Timaru

Brief Drink Driving Programme

### Oamaru

Parenting Through Separation

### Dunedin

Dunedin Little Citizens  
ENGAGE  
Client Support Service  
Brief Drink Driving Programme  
Parenting Through Separation  
Ōtepoti Youth Transition House (YTH)  
Virtual Reality Learning  
Community Short Courses

### Milton

Client Support Service  
Programmes at Otago Corrections Facility  
- Brief Drink Driving Programme  
- Literacy and Numeracy  
- NZ Certificate in Foundation Skills (Level 1 & 2)  
- Skills for Dads  
- Story Reading Dads Programme  
- Driver Licence Training  
- Virtual Reality Learning

### Balclutha

Parenting Through Separation

### Gore

Brief Drink Driving Programme

### Invercargill

Waihōpai Youth Transition House  
Programmes at Invercargill Prison  
- Skills for Dads  
- Story Reading Dads

### Alexandra

Parenting Through Separation

### Wanaka

Parenting Through Separation

### Queenstown

Parenting Through Separation

### New Zealand

Integrated Services Hub  
Speech Language  
Communication Needs (SLCN)  
ENGAGE



## Integrated Services Hub (ISH)

We are partnering with the Social Wellbeing Agency (SWA) to develop the Integrated Services Hub (ISH) – an initiative that supports other social service providers to develop their capability to use data, improve outcomes for their clients, and contribute to improving the overall effectiveness of the social sector.

Many social service providers in New Zealand are doing excellent work for their clients; but without the ability to measure their client's outcomes, determine which services work, and to share these insights with other stakeholders, our social services sector will struggle to improve outcomes for our clients.

A decade ago, we introduced some very simple outcome measurement tools to our own services, and after learning from the data and making gradual changes to the way we operate – our client outcomes improved dramatically, and we became a more effective service provider. This approach eventually developed into our own internal quality assurance system (QualityWorks) – and provided a catalyst for the ISH.

The ISH also provides a valuable opportunity to learn how data can be safely collected and used by a wide range of social service providers, and to explore how these insights can improve the way the social sector is designed and funded in the future.

Phase 1 and 2 of the ISH pilot were completed in 2019 – and Phase 3 will run until at least July 2021, with 8 – 12 social service providers from around New Zealand, to further test and develop the ISH tools, and prepare for a wider roll-out to other service providers in the future.

### For social service providers using the ISH, there are 4 main elements



#### Client Management System

Use of a client management system designed for frontline delivery by smaller providers, and enables useful data to be collected regardless of service type or client type



#### Outcome Measurement Tools

Evidence-based practice tools that measure progress and improve outcomes for clients, including training, implementation and ongoing support



#### Management Information System

Visual data insights – including simple infographics and management dashboards to enable automated reporting to funders and other stakeholders



#### Training, Implementation and Ongoing Support

Ongoing practice, ICT, and data reporting support for frontline service providers – including developing 'train-the-trainer' capability

## ENGAGE

ENGAGE develops children's self-regulation skills through intentional play – with skills and games grouped into three domains: emotional (feeling), cognitive (thinking) and behavioural (doing). ENGAGE games are played for approximately 30 minutes a day, with an intentional focus on supporting children to develop specific skills that they need to thrive at school and lead healthy, fulfilling lives.

We are currently implementing ENGAGE to children aged 3 – 7 via early childhood centres (ECEs) and primary schools in Auckland. ENGAGE was initially developed by Associate Professor Dione Healey (University of Otago), and our current work in ECEs and schools is an ongoing partnership between Methodist Mission Southern, Dione Healey, and our colleagues at Emotional Regulation Aotearoa New Zealand (ERANZ).

In research trials with a diverse range of participants, ENGAGE has demonstrated statistically significant improvements in children's self-regulation skills, including reductions in hyperactivity, aggression and peer problems, and improvements in attention, effortful control and emotional regulation.

ENGAGE is a highly-scalable, culturally responsive, low-cost approach to supporting self-regulation that has been designed specifically for New Zealand settings, and we are now working with Government and philanthropic funders to ensure that ENGAGE is soon accessible to all New Zealand children who will benefit from learning these essential skills.

“ENGAGE has demonstrated statistically significant improvements in children's self-regulation skills”



# 2020 Annual Report

methodist  
missionsouthern  
Te Haahi Weteriana o Aotearoa

## Support the Mission



Methodist Mission Southern works to create positive, sustainable change for individuals and families throughout Otago and Southland. While we currently achieve a lot, we will achieve even more with your support.

### Ways you can help (individuals):

- A one-off donation via our Givealittle page - <https://givealittle.co.nz/org/methodistmissionsouthern>
- Regular contributions via automatic payment
- Sign up for Payroll Giving with your employer
- A specific bequest when making your will

### Ways you can help (businesses):

- Support Payroll giving
- One-off donation donating goods or services
- Sponsorship opportunities with name-association
- One-off fundraiser
- Volunteering

To find out more about the Mission, please feel free to contact us on (03) 466 4600 or [admin@mmsouth.org.nz](mailto:admin@mmsouth.org.nz)